

ALRENDO MOTORCYCLES

TS Bravo Pre-Order Agreement

Terms & Conditions

This Pre-Order Agreement, hereinafter referred to as "Agreement", is a written agreement between Alrendo Motorcycles, hereinafter referred to as "Alrendo", and you the buyer. The agreement dictates the terms and conditions of the pre-ordering of an Alrendo TS Bravo electric motorcycle, hereinafter referred to as "Vehicle".

Agreement to Purchase You agree to pre-order a Vehicle that you made your Pre-Order Payment and by taking delivery, completing the transaction when the Vehicle is ready for delivery from an official Alrendo reseller pursuant to the terms and conditions of this Agreement. Your Vehicle is priced and configured based on features and options available at the time of order. Options, features or hardware released after you place your order may not be included in or available for your Vehicle. Included with your vehicle is a 7kw home charging station which at the time of writing, is the only accessory Alrendo offers through official resellers.

Pre-Order Price, VAT and Registration Fees The pre-order price of the Vehicle is 9995 euros which includes VAT, transportation and registration fees. You are required to pay a down-payment of 65% of the final price (6500 euros) before the 20th of April 2021 or your pre-order will be cancelled. The remaining 35% (3495 euros) must be paid on collection of the Vehicle from the agreed upon Official Alrendo Reseller.

Pre-Order Process; Cancellation; Changes Once you have paid the 6500 euro down-payment, Alrendo will issue you with a receipt that must be presented on the collection date at the Alrendo Reseller. Until your Vehicle is delivered to you, you may request to cancel your pre-order at any time, in which case, Alrendo will attempt to sell your Vehicle to another party and attempt to provide you with a full refund of your Pre-Order Payment. Alrendo is under no obligation to refund your pre-order once the down-payment has been received although Alrendo will make reasonable efforts to accommodate the transfer of the purchase to another willing party. This will result in a delay in receiving a refund until a suitable buyer is found. No changes can be made to the Vehicle after payment has been received which includes colour changes.

Delivery Alrendo will contact you prior to delivery with a list of Alrendo Resellers in your country. Alrendo will notify you of when we expect your Vehicle to be ready for delivery at your local Alrendo Reseller. You agree to schedule and take delivery of your Vehicle within one week of this date. If you are unable to take delivery within the specified period, your Vehicle may be made available for sale to other customers.

Privacy Policy Alrendo's Customer Privacy Policy is incorporated into this Agreement.

Motorcycle Warranty Your Vehicle will come with a standard 2 year 20,000km limited warranty. This warranty covers parts, including battery, motor, frame, swing-arm, motor controller, wiring, brake assemblies, wheels, throttle, fairings and any accessories approved by Alrendo which were installed prior to or at the time of delivery by an authorised representative of an Official Alrendo Reseller. Accessories supplied following delivery of a Product are not covered by this warranty but may be covered by their own warranty. Motorcycles which have been modified prior to sale other than by Alrendo or a person authorised by Alrendo, do not have the benefit of this warranty.

This warranty does not cover repair of damage or replacement of parts to the extent caused by abuse or neglect of the Product. Examples of this include (without limitation):

- a. any damage that results from use of the Product for race, rally or similar competitive sports;
- b. any damage that results from operating methods other than those indicated in the Product's manual or use beyond the limitations or specifications specified by Alrendo (maximum load, passenger capacity, engine speed and others);
- c. any damage that results from use of non-genuine parts or from use of lubricants, liquid agents or charging voltages with specifications different from those indicated in the Product's manual;
- d. any damage that results from modifications not approved by Alrendo (vehicle performance modifications, changes to lights, changes to motor controller settings, charger modifications and other changes);
- e. any damage that results from repairs of modifications; and
- f. any damage that results from the passage of time (natural fading of painted surfaces, plated surfaces and other deterioration).

II. This warranty does not extend to:

- a. Products modified in any way from the standard specifications as described in the Product's manual, including any Product whose odometer has been altered;
- b. Normal wear and tear, corrosion and routine maintenance, such as the recommended service inspections;
- c. Pre-delivery inspection and assembly;
- d. Products from which identification numbers have been removed or whose identification numbers have been altered or mutilated;

- e. The cost of parts and labour involved in any routine care and maintenance and/or the replacement of parts due to normal wear and tear, use, or deterioration, including but not limited to oils and lubricants, light bulbs, tyres, brake pads and rotors and fuses;
- f. Cosmetic concerns that arise as a result of environmental conditions, owner abuse, misuse, lack of routine care and maintenance, and/or improper use;
- g. Inconvenience, cost of lodgings, cost of alternative transportation, loss of time, loss of income or loss of use of the Product or any consequential damage or economic loss of any kind;
- h. Damage, malfunctions, or performance problems caused by theft, fire, collision, accident, vandalism, explosion, submersion in water, improper storage or acts of god;
- i. Storage costs, or transportation and shipping costs related to the performance of this warranty;
- j. Damage, malfunctions, or performance problems caused by continued operation of the Product after a warning light, gauge reading, or other warning indicates a mechanical or operational problem;
- k. Products severely damaged or declared to be a total loss by an insurer, or Products substantially reassembled from or repaired with parts obtained from another used motorcycle; or
- l. Damage, malfunctions, or performance problems caused by airborne industrial pollutants (e.g., acid rain), bird droppings, tree sap, stones, flood water, windstorms, or other similar occurrences.

Battery Warranty The battery supplied with the Product is the only battery covered by this warranty. Replacement batteries are covered by their own warranty.

Owing to the battery chemistry, there is a normal, expected reduction in range/capacity that the battery supplied with the Product can yield over time and usage. Depending on use and storage conditions, batteries will degrade during the duration of this warranty. Batteries must be operated in accordance with the Product's manual to preserve capacity. Deep discharging of the battery (such that it reports 0% state of charge), operating the Product outside of operational parameters stated in the manual, or using charging equipment not approved by Alrendo, shall invalidate the warranty.

Alrendo will repair or replace pursuant to this warranty (subject to the limitations above) a battery that exhibits a nominal storage capacity reduction of greater than 20% of the published original nominal capacity, as demonstrated to the reasonable satisfaction of Alrendo.

To check the capacity of a battery, Alrendo (or such authorised person) may request the your closest Alrendo Reseller to either download information from the battery management system or motor controller and send it to Alrendo to ensure that the battery has been used in accordance to the user manual.

Aftersales Service Once you have collected your Vehicle, any servicing, repairs, faults or problems should be dealt with through the Alrendo Reseller that the Vehicle was initially collected from. Alrendo operate with a B2B business model so once your vehicle purchase is complete, you as the user should have no reason to contact Alrendo regarding the day to day operations of the Vehicle.

Limitation of Liability Alrendo are not liable for any incidental, special or consequential damages arising out of this Agreement. Your sole and exclusive remedy, and our total aggregate liability, for any and all claims under or in connection with this Agreement will be limited to reimbursement of your Pre-Order Payment. To the extent any country or jurisdiction does not allow the exclusion or the limitation of liability for consequential or incidental damages, Alrendo's liability in such province, state or jurisdiction will be limited to the furthest extent permitted by law.

Governing Law The terms of this Agreement are governed by, and to be interpreted according to, the laws of the Czech Republic, and the federal laws applicable therein without regard to its conflict of law provisions. Terms relating to the pre-order not expressly contained herein are not binding. We may assign this Agreement at our discretion to one of our affiliated entities.

This Agreement is entered into and effective as of the date you accept this Agreement, by electronic means or otherwise. By confirming and accepting this Agreement, you agree to the terms and conditions of this Agreement.

Legal Notice All notices from Alrendo to You will be sent via your chosen email address and on our Facebook group (ALRENDOTSBRAVOPREORDER) and will be deemed delivered within fourteen (14) days after posting. Notices from You to Alrendo shall be made by email to info@alrendo.com or to connormcrae@alrendo.com.